

The Exchange: Our Community Workspace

At Urban&Civic, we're always looking for ways to make life better for our community. That's why we created The Exchange at Houlton—a modern co-working space right in the heart of Dollman Farm local centre. When our team moved to Orchard House, we saw an opportunity to turn the old farmhouse into something useful for everyone. With more people working from home and looking for flexible options, we wanted to offer a space that's welcoming, practical, and full of energy.

The Exchange quickly became a hub for local activity. People pop in from the Co-op, The Tuning Fork café, Old Station Nursery, and The Barn community centre. We named it The Exchange to honour Rugby Radio Station's history, and it's now a place where enterprise and business support thrive alongside everyday life.

We offer hot desks and fixed desks, meeting rooms, and an event space. Whether you need a day pass for a one-off visit or a monthly membership, there's something for everyone. The space is designed to be easy to use, with everything you need to get work done—fast Wi-Fi, coffee, tea, biscuits, and printing facilities. Our quiet booths are perfect for client calls, and the whole place is clean, bright, and friendly.

We're proud that The Exchange is our first co-working facility, and it's already making a difference. Looking ahead, we're planning more workshops for professionals and young adults, so everyone can make the most of the space. Housebuilders are even buying free day passes to help new residents settle in and discover what The Exchange has to offer. As more people join us, we know the space will become even more popular, bringing in extra revenue and, most importantly, creating more benefits for our community.

We couldn't have done it without our consultant, Carmen MacDougall. Carmen's support in marketing and managing The Exchange have been key to its success but don't just take our word for it, here's what some of our users say:

- "Excellent facility. Easy to book. Location has a nice café and pizza place next door plus large co-op. The co-working space is very well designed and everything works!"
- "The place is everything I needed! Very clean, well led, fashionable, quiet, easy to reach, close to supermarket, café and restaurant, great view, super friendly workers, well ventilated. It is my favourite new space indeed. I am always more productive there than working from home or a café. Excellent internet, coffee, tea, biscuits and printing facilities are all included. What more could I ask for?!"
- "Absolutely love The Exchange. It's the perfect place to get away from distraction and focus on work. The facilities are top-notch, and there's everything you need. I love using the quiet booths for client calls."
- As our community grows, so will the opportunities. We can't wait to see how The Exchange continues to bring people together, spark new ideas, and support everyone who calls Houlton home.



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